



The Wolf River Catch

MISSION STATEMENT - Dedicated to helping people pursue their financial dreams and goals

SummerOnTheGo

After a long, drawn-out spring which brought us a lot of gray skies and lingering brown grass, it is great to finally see some green grass and leaves to go with more blue skies. Whether we like it or not, the summer season will move by very quickly. Welcome to the early-summer edition of the bank newsletter.

Many of us are “on the go” for the summer. For some it is vacations, trips, sporting events, kids’ activities and the like. Be sure to take Wolf River Community Bank along with you on your summer activities and travels. Our mobile banking products can keep you in tune with your banking matters even when you are not near one of our branches. The article on the next page gives some great information on getting started with our mobile banking product which you can use to check balances and transaction history, deposit checks, make payments, transfer money, etc. all from the convenience of your mobile phone or other device.

Our employees also have been and will be “on the go” this summer as we continue our volunteer and sponsorship support of the communities that we serve. We were a major sponsor of Chocolate Fest in Hortonville in early June. We also supported the Outagamie County Breakfast on the Farm again this year. Several staff volunteered in various capacities for the day. Be sure to watch for us

at several other fun summer events including: Dale and New London Fireworks, Greenville Catfish Races and Concert where we have numerous bank volunteers, as well as the Greenville Summer send-off parade near the end of summer.

One of our Bank’s core values is: Agility – Delivering results through timely local decisions and innovative solutions. Although we have the technology offerings similar to much larger institutions, we still take the time to know and listen to our customers. You may ask why this makes a difference. At many other financial institutions, if you don’t qualify or meet very specific criteria, they simply aren’t able to help or provide what is needed. Because of our commitment to get to know each of our customers and their unique situations and circumstances, we are often able to come up with alternative, innovative solutions to help with your financial needs. Loan decisions are not made by automated software or by a loan committee that is located out of state. We take pride in offering fast, local lending decisions that are unique to each customer’s specific needs.

New at the Bank: First of all, as we grow we’ve added a number of new employees at the bank. Gina Vanden Heuvel has joined us as Assistant Relationship Manager and will be part of our business banking team, which also includes new commercial



Joe Peikert, President & CEO

lenders Darin Wendt and Joe Ackerman. Lauren Moran has joined us as our Marketing Coordinator and Jason Kilgas is our newly added Director of Information Technology. Each of these positions is new for the bank and demonstrates our growth and continued commitment to improvement to create remarkable experiences for each one of our customers.

Also new of late are improvements to our website. In addition to refining our site layout, we’ve added the Wolf River Blog as well as our own YouTube channel. Both provide some great information and can be accessed by links from our website at wolfriverbank.com. Check them out.

Soon we will be into the “dog days of summer.” I always thought this referred to the hot days where dogs just lay around. My daughter, after looking it up, quickly corrected me sharing that the expression actually refers to the timing of the appearance of the “dog star” Sirius in the morning sky. I hope you enjoy the summer.

Take care,

Protect Your Debit Card With



SHAZAM BOLT\$™

With the summer months in full swing, our lives are busier than ever as we're out and about enjoying campgrounds, fairs, concerts, baseball games and the like. Wolf River Community Bank wants you and your finances to stay safe this summer so we're offering the free, SHAZAM BOLT\$ app to help you ramp up your debit card security!

With SHAZAM BOLT\$, you can keep a close eye on your account balances and debit card activity, while the app automatically monitors your accounts 24/7 for potentially fraudulent activity, immediately notifying you of any of the following:

- Purchases exceeding a specific dollar amount defined by you

- "Card-not-present transactions" via phone, internet or mail
- Other suspicious or high-risk transactions

If you are notified of fraudulent debit card activity, contact your banker immediately so we can help put a stop to it! Then, gain peace of mind with SHAZAM's Transaction Control feature which allows you to freeze your debit card in the event it's lost or stolen. If it turns up at a later date, simply unfreeze your card using SHAZAM BOLT\$ and carry on without skipping a beat.

Need cash? As an added convenience, the SHAZAM BOLT\$ app can help you locate the nearest ATM

and will even provide directions as to how to get there.

To get started, simply download the SHAZAM BOLT\$ app for free from the Apple App Store, Google Play or log into bolts.shazam.net and enter your full debit card number to determine if your card is eligible. Once you accept the product terms and conditions, you'll be asked for a few other pieces of identifying information and finally, you'll create your username, password and user profile.

Protect your debit card this summer and enjoy added security at your fingertips with the SHAZAM BOLT\$ app. Download it for free today!

During the busy summer months...

Bank on your time with eServices from Wolf River Community Bank!

As you're busy and on the go this summer, getting to the bank can be a challenge, but rest assured, our eServices are here to help!



Our free Online Banking, Bill Pay, eStatements, Mobile Banking and Mobile Deposit can handle just about any banking transaction quickly and securely from your phone, tablet or computer.

If you're not already enrolled in online banking, visit wolfriverbank.com and click "Sign Up", or visit one of our branches and we can help you get started.

Once you have successfully enrolled in Online Banking, you'll have 24/7 access to all of your accounts with the ability to check balances, transfer funds and view transaction history. You can also access our free Bill Pay and Popmoney services, sign up for free eStatements and can enroll in Mobile Banking and Mobile Deposit. Once you enroll in Mobile Banking, be sure to download the Mobliti TouchBanking app, free from the AppStore and Google Play.

Look for the TouchBanking icon below when searching for our mobile app!



Bank on your time this summer with Wolf River Community Bank's convenient suite of financial

eServices. If you have any questions or need help getting started, our knowledgeable retail staff is just a phone call away! Contact us at 920-779-7000.

Serving YOU & The Community

New London Becomes New Dublin!



Each **St. Patrick's Day**, the city of New London puts on its green outfits, changes the population signs to read "New Dublin" and plays host to one of the largest St. Patrick's Day Parades in the United States. We're proud to support and participate in the parade by sponsoring the Freedom High School Marching Band in the parade as well as having many of our staff members marching, too. This year, the "Wolf Car" was even in the parade – complete with St. Pat's Day decorations.

Staff members help area students learn financial literacy skills

Throughout the year our staff members volunteer their time and expertise through **Junior Achievement** helping kindergarten through 12th graders learn work-readiness, entrepreneurship and financial literacy skills and use experiential learning to inspire students to dream big and reach their potential. Our Junior Achievement volunteers are (left to right) Jan Young, Julia Olsen, Sandy Jensen, Eric Hopfensperger, Jenni Badtke and Karen Duch.



Junior Achievement is a nonprofit economic education organization that teaches financial literacy, entrepreneurship and work-readiness through age-appropriate, volunteer led activities in the classroom. It is the volunteer in the classroom that sets JA programs apart from other youth organizations. "Junior Achievement could not do what they do without volunteers like those from Wolf River Community Bank," said Patti Warmenhoven, Director, Junior Achievement - Winnebago Region.

Crafting For A Cause

On Saturday, April 29th members of our staff volunteered for **Project Linus**. The program brings together volunteers who create handmade blankets and afghans that are then donated to hospitals to be given to children undergoing treatment for cancer and other life threatening diseases. This year's event was another great success and we thank those staff members who volunteered their own time to benefit this worthwhile project.

Cash In The Attic

Mosquito Hill Nature Center's annual fundraiser got a face lift. On Saturday, April 29th our staff members volunteered to help raffle antique, vintage and one of a kind items. There was a live auction with Mad Dog and Merrill, bucket raffles, silent auction, heavy hors d' oeuvres and much more. Another successful fundraiser and we thank our staff members for contributing their time and effort to this annual event.

Six Tips for Safer Online Banking



Online banking and remote access to your Wolf River Community Bank accounts have become part of daily life now – with connections through smartphones, laptops, tablets or desktops – your account information is just a click away.

These same devices can be used to connect everything from baby monitors to healthcare data to doorbell cameras and often they are interconnected by your home network that shares all this information and allows internet access. Without proper security for each of your devices, your personal information could be at risk.

Security experts have developed best practices for everyone to follow when using any internet device.

1. Wi-Fi hotspots that are public and shared by many users are not secure.
2. Always log off when you're finished visiting our bank's website.
3. Back up your data regularly to your personal cloud storage account or external hard-drive.
4. All your devices should auto-lock within a short time period.
5. When not in use shutdown or turn off your devices.
6. Enable each device to have your data erased or wiped remotely.

Free Coin And Gold Jewelry Appraisal Event



Ron Beckstrom
Golden Rule Coins

On Friday, August 18th Ron Beckstrom, an expert appraiser from Golden Rule Coins, will be at our Hortonville office between 9:00 AM and 3:00 PM offering free private appraisals of your old coins, old currency and gold jewelry. No appointments will be taken – everyone will be seen on a first-come, first served basis.

If you are bringing old coins for appraisal, please do not clean them beforehand.

Computer Repair Phone Scam

Police departments around the state are receiving complaints from people who have received a phone call from a fake computer repair company indicating their computer is running slow and the company can fix it remotely.

The caller requests credit card information so they can fix the problem immediately. This is a scam! There are legitimate local computer repair businesses but police do not know of any that are calling people with this message.

If you receive such a call, hang up and call the local authorities to report the call. And, if your computer needs work, take it to a local business that you know, like and trust.



YourChoiceForHometownBanking!

Hortonville • New London • Greenville



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